

Why has Ideagen Mail Manager integrated with Procore?

For leading businesses in construction, email management forms a key part of their IT strategy and is seen as an integral piece of their Information Management puzzle.

At Ideagen Mail Manager, we continually look to support our clients, by integrating with other business critical applications, and over the past year we've been able to offer integrations into a number of leading solutions.

As part of our expansion across the globe, particularly in America, we've seen an increase in demand from clients utilising Procore across their business as an ERP and Project Information Management platform to integrate email fully, and ensure no project emails are left unfiled.

The challenge for many businesses is that their financial data, site data, and drawings are well recorded and easy to trace, in the event of a project going wrong. However their business has email chaos in that most emails on a project are left in an inbox.

Why is this a problem?

We believe everyone on a project should have access to the information they need, to do their job, within 3 clicks. Extending the approach constructions firms have towards documents and drawings, towards project email. The problems created by emails being left in an inbox, are that nobody else is able to access them, so for day to day conversations with the supply chain, we aren't always fully prepared or informed for what's to come.

Often, we're having to prove or justify an action taken, which is reliant on the information available at the time. The final scenario, is when a project goes really wrong, and email records become critical then.

Like many solutions, Procore offers an email filing option, however, the benefit of integrating Ideagen Mail Manager, is that this process becomes automated, which means it happens consistently, thus reducing your organisation's risk exposure.

Many staff on projects feel they waste time searching for information either in their inbox or by chasing colleagues, and recognise that there must be a better way to managing email than having thousands of emails in your inbox., Integrating Ideagen Mail Manager means your inbox becomes a to do list, whilst reducing risk, whilst giving staff an average of 3 hours per person per week back in time savings.

How does Ideagen Mail Manager work with Procore?

- Projects created in Procore, can appear in Ideagen Mail Manager as locations.
- This means users are able to file to and search emails in to Procore.
- You're also able to file to other locations if you have some emails which could be filed into Procore, and others in to your company filing structure on a server.
- You're able to search for all emails across projects and the company in Ideagen Mail Manager, as well as Procore.
- Our integration with Procore means users aren't double entering projects, and we integrate with the existing Procore security settings.

Request a demo

