

Why has Ideagen Mail Manager integrated with Procore?

For leading businesses in construction, email management forms a key part of their IT strategy and is seen as an integral piece of their Information Management puzzle.

At Ideagen Mail Manager, we continually look to support our clients, by integrating with other business critical applications, and we've been able to offer integrations into a number of leading solutions.

As part of our expansion across the globe, particularly in America, we've seen an increase in demand from clients utilising Procore across their business as an ERP and Project Information Management platform to integrate email fully, and ensure no project emails are left unfiled.

The challenge for many businesses is that their financial data, site data, and drawings are well recorded and easy to trace, in the event of a project going wrong. However, their business has email chaos in that most emails on a project are left in an inbox.

Why is this a problem?

We believe everyone on a project should have access to the information they need to do their job, within 3 clicks. Construction firms manage their documents and drawings meticulously and project email should be no different. The problems created by emails being left in an inbox are that nobody else is able to access them, so for day-to-day conversations with the supply chain, we aren't always fully prepared or informed of what's to come.

Often, we're having to prove or justify any action taken, which is reliant on the information available at the time. The final scenario is when a project goes really wrong, and email records become critical then.

How does Ideagen Mail Manager work with Procore?

Like many solutions, Procore offers an email filing option, however, the benefit of integrating Ideagen Mail Manager, is that this process becomes automated, which means it happens consistently, thus reducing your organisation's risk exposure.

Many staff on projects feel they waste time searching for information either in their inbox or by chasing colleagues, and recognise that there must be a better way to managing email than having thousands of emails in your inbox. Integrating Ideagen Mail Manager means your inbox becomes a to do list, whilst reducing risk, whilst giving staff an average of 3 hours per person per week back in time savings.

- Projects created in Procore can appear in Ideagen Mail Manager as locations.
- This means users are able to file to and search emails into Procore.
- You're also able to file to other locations if you have some emails which could be filed into Procore, and others into your company filing structure on a server.
- You're able to search for all emails across projects and the company in Ideagen Mail Manager, as well as Procore.
- Our integration with Procore means users aren't double entering projects, and we integrate with the existing Procore security settings.